

JANUARY MEMBER OF THE MONTH: Janet Letourneau



Janet M. Letourneau, MBA, CPBA
Founder & President
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Background: Prior to founding Peak Performers, Inc., Janet restructured and groomed customer service teams in various industries: retail banking, custom manufacturing, electronics, and distribution firms. Janet provides professional development training in customer service and leadership skills, along with other key services. She's a certified professional behavioral analyst with Target Training International; and recently, her firm was SOMWBA certified by the Commonwealth of Massachusetts. Peak Performers is an approved training provider for the Massachusetts Workforce Training Fund.

Resume: Earning both bachelor and graduate degrees in business from Bryant, Janet serves as an adjunct instructor at Rhode Island College and Roger Williams University business schools. In addition, she is a leadership trainer and facilitator at the Executive Development Center at Bryant University. Janet trained adults in transition, as a TRACS instructor at Rhode Island College Outreach, where they earned customer service certifications. She is also a Bishop Feehan High School Affinity Partner.

What does being in the Chamber mean to you? Janet considers the Chamber her "business family." Initially, membership was about creating awareness for her business. Over the years, that has become secondary. While attending events and being an ambassador, she enjoys helping others, introducing new members, and connecting existing members to other professionals. Janet places high value on the chamber, its services and the opportunity to build valued business relationships!

Other Interests: Cooking, entertaining family and friends, yard work and home improvements along with reading, theater and films energize her. Janet believes in volunteerism and currently

seeks an organization that will fulfill her passion to serve others and give back to the community.

Personal: Janet has lived in North Attleboro most of her life, where she attended local schools. Along with Stan being the love of her life, and her best friend, family is a big priority. Janet does not have children, but considers each Roger Williams University and Rhode Island College student, the son or daughter she never had. The students energize her, make her think, and make her better at what she does.

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